## 2.5.2. Mechanism to deal with internal examination related grievances is transparent, time-bound and efficient

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## R. R. Mehta College of Science & C. L. Parikh College of Commerce, Palanpur

2.5.2. Mechanism to deal with internal examination related grievances is transparent, time- bound and efficient

Response:

There is a mechanism for redressal of grievances concerning evaluation both at the college and University levels. The Internal Examination committee deals with the grievances related to the internal examination.

1. College level: Once the marks are displayed on the notice board, students are given stipulated time of 10 days, if they have any grievance regarding the assessment in their respective subjects. We invite

applications about their queries and show them their answer sheets to resolve their grievances.

2. Grievances related to University examination: Grievances related to University examinations are forwarded to the University, as per rules at the university.

3. Copy case in University examination: Over and above regular examination, there are University observers who are vigilant for whole day. There are CCTV cameras installed in every examination hall. So, any case of copy can be caught and dealt with.

If any copy case is found, the local examiner reports with evidence to the University. The Examination SHUDDHI Committee goes through the case and calls the involved student for clarification.

During the academic year 2020-21 the online exams were conducted and the results were displayed on the college website. If any grievance or change in marks is reported to internal committee, it is rectified.

R. F. Multa